

Adopting MaxEnt to Identification of Bullying Incidents in Social Networks

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Outline

- What is cyberbullying?
- Challenges and shortages
- Existing approaches
- Dataset
- Maximum Entropy
- What is next?

What is Cyberbullying?

Cyberbullying is

- "An aggressive, intentional act
- carried out by a group or individual
- using electronic forms of contact
- repeatedly or over time
- against a victim who cannot easily defend herself."

What is Cyberbullying?

A global problem

- USA 50% (10-20 % repeatedly)
- European Union 18%
- Japan: 10%
- Depression, low self-esteem, low functionality, cases of suicide.
- Cyberbullying vs. physical bullying:
 - Spread fast
 - Wider range of audience
 - Persistence and durable
 - It happens everywhere

Challenges

- Lack of sufficient and appropriate dataset
- Privacy issues
- Demographic information
- Labeling process

Existing Approaches

Statistical Regressions and Machine learning Classification

- Supervised learning approaches
- Sentiment and content based features

Example: profanity, personal pronouns

Shortcomings

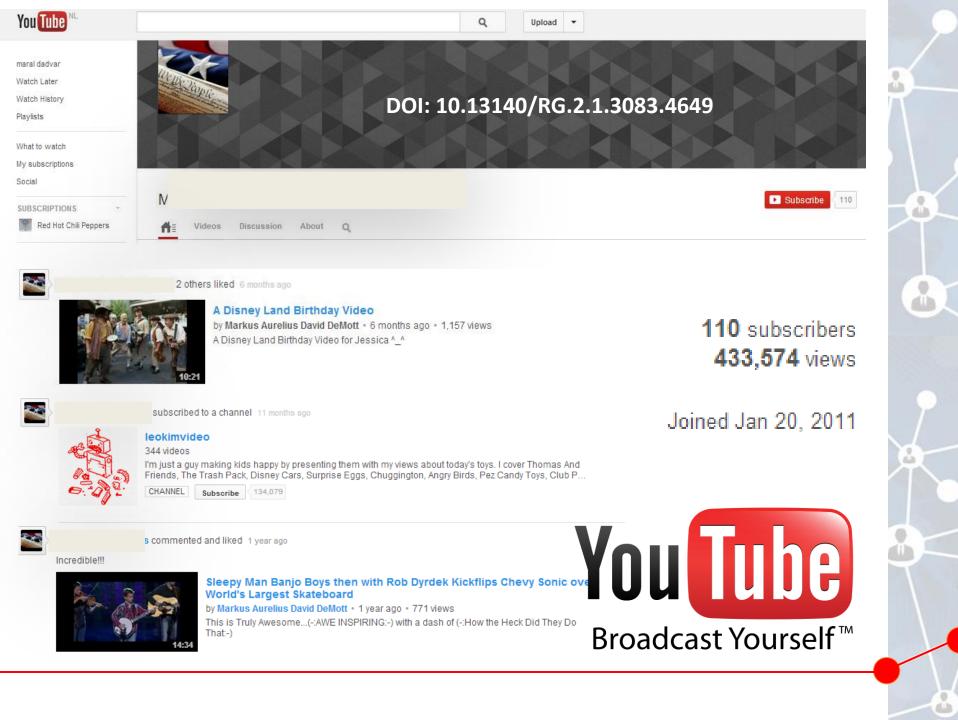
- Identifying the bullying comments and not the bully users
- Foul words are used among teenagers as a sign of friendship and close relationships.
- Being bullied and becoming a victim of cyberbullying is also depender on the personality of each person.

Our Earlier Contributions

Hybrid Approach

- Integrating social studies' findings into technical solutions
- Expert systems
- Users' features and Activity features
- Identification of potential bully users

Cyberbullying Dataset



Dataset

- Top 3 videos of the YouTube video categories
- 4 months of users' activities (April June 2012)
 - Network Activities:
 - Posting comments, Subscribing, Uploading, ...
 - Profile information
 - Age, Signup date, ...
- 54,050 comments from 3825 users (on average 15 comments per user)
- Manually labelled as bullying and non-bullying
- Inter-annotator agreement = 93%
- 12% Bullying comments, 88% Non-bullying comments

Problem Not Solved





You Tube

Maximum Entropy

- Statistical learning method
- Developed and used in other fields
- Mainly used for classification with imbalances datasets
- Estimates the multivariate distribution of incidents (here the bully users) in feature-space according to the principle of maximum entropy.
 - The best approximation of an unknown distribution is the one with maximum entropy (the most spread out) subject to known constraints. The constraints are defined by the expected value of the distribution, which is estimated from a set of incidents.

Maximum Entropy

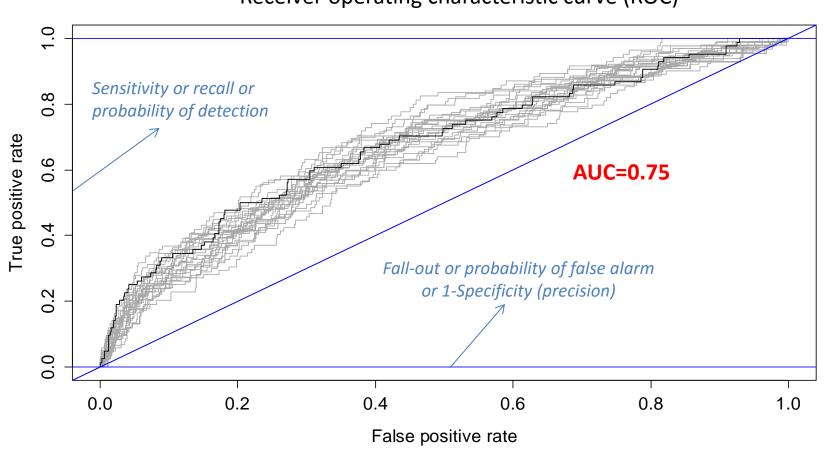
- Maxent software package (version 3.3.3) for species distribution and environmental niche modelling
 - requires incident data, often called incident-only data plus features for the whole datasets.
 - It is very robust to limited amount of training data (i.e. small sample size)
 - results are amenable to interpretation of the form of the feature response functions.

Features Space

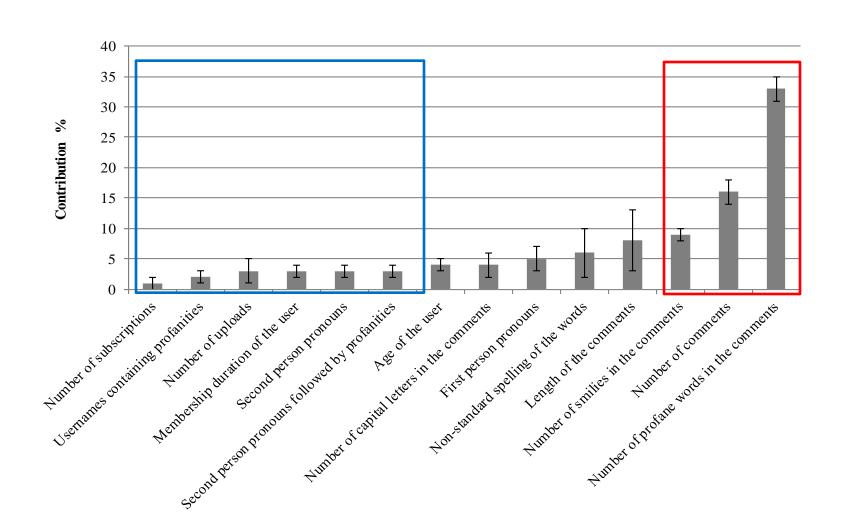
Feature Set	Feature Name
User features	Age
	Membership Duration
	Length of the comments
	Profane words in the username
	Profanities and bullying sensitive topics
	Second person pronouns
	First person pronouns
	Non-standard spellings
	Number of uploads
	Number of subscriptions
	Number of posted comments

Results

Receiver operating characteristic curve (ROC)



Results



Results

Model	AUC	AUC.sd
Maximum Entropy (MaxEnt)	0.75	0.032
Generalized Linear Model (GLM)	0.64	0.034
Random Forests (RF)	0.69	0.032
Support Vector Machine (SVM)	0.59	0.032

Conclusion

 MaxEnt can be a recommended for cases with imbalanced datasets or rare number of target incidents.

For example, cyberterrorism detection, Identification of online sexual predators

Language independent and adaptable to other social networks

Next

Spatial Features

Geographical location of the users

Temporal features

Time trend of users online activities

- Victim identification
- Public effect
- Post-bullying behaviour

Next

- **Cross-systems analysis**
- 6.2 % link to all **t.**

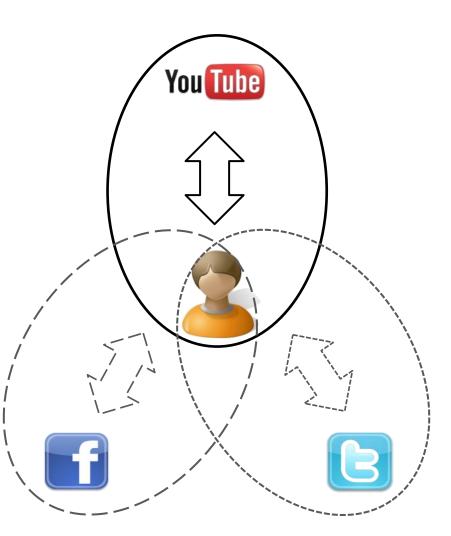
42.8% link to at least one of











Thank you

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