



Automatic User Comment Detection in Flat Internet Fora

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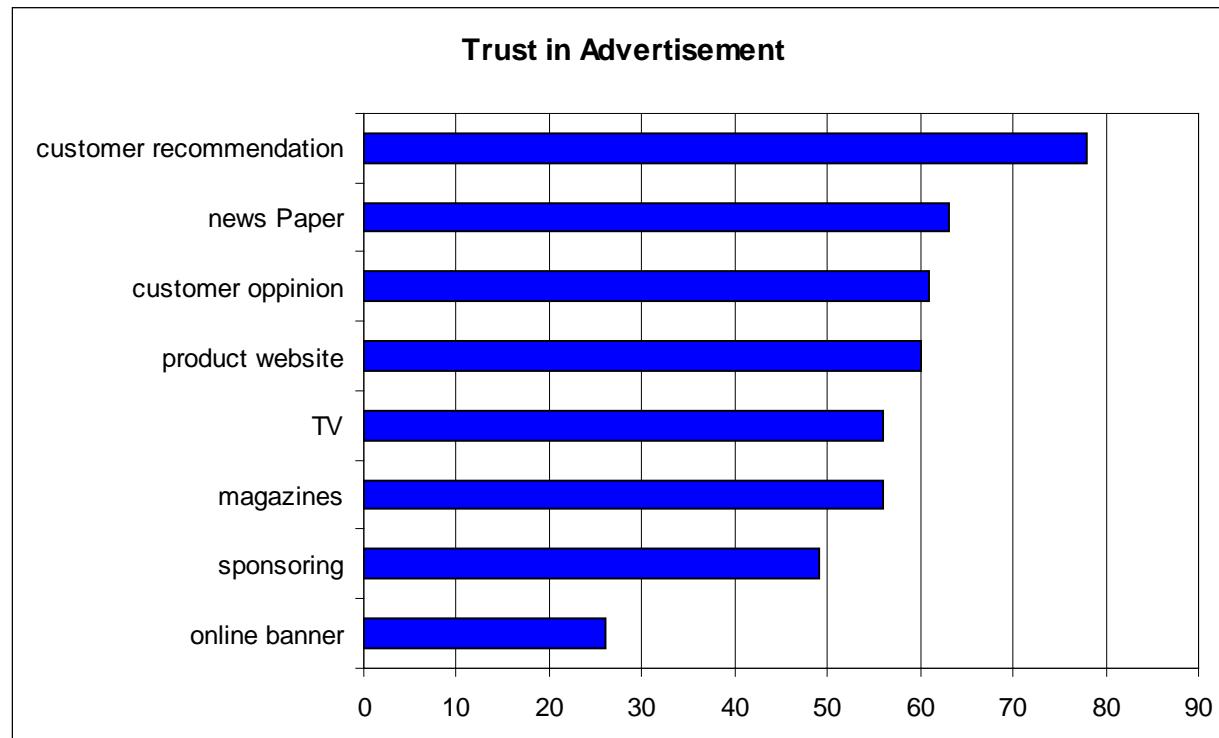
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University of Ulm

Community Analysis



...



Nielsen Consumer Report October 2007

User Content Detection

This screenshot shows a forum page from vBulletin 3.8. The top navigation bar includes links for Register, Projects, Blogs, FAQ, Community, Calendar, Today's Posts, and Search. The main content area displays a list of threads under the category "vBulletin 3.8 Questions, Problems and Troubleshooting". A specific thread titled "Sticky: Information on the Gumball Virus" by Wayne Luke is highlighted. The list includes various other threads such as "Sticky: Evaluating fatal errors received during vBulletin Operations", "Sticky: Error: Security token was missing or mismatched", and "MySQL Error : The table 'attachment' is full". The right side of the page features a sidebar with links for Sub-Forums, MySQL, IP Blocking, and a "New Thread" button.

This screenshot shows a detailed view of a thread from the same vBulletin 3.8 forum. The top navigation bar is identical. The main content area shows a single post by "Davros" with the subject "AdSense integration". The post contains text about being banned by Google for click activity and seeking help from AdSense support. Below the post, there is a reply from "Dipcom" expressing a similar issue with being banned after integrating AdSense. The right side of the page includes a sidebar with links for Post Reply, View First Unread, and a "Quote" button.

User Content Detection (1)

The screenshot shows a vBulletin forum thread titled "Adsense Intergration". The thread has three posts:

- Post #1 by Davros (New Member):** Posted on Sat 4th Apr '09, 9:24pm. Content: "I recently bought VBulletin and downloaded the version with my Adsence integrated, but since doing this I have now been banned by Google for invalid click activity. I have never and will never click ads that I publish on my web sites. However I have been a part of the Adsense program since 2006 and have never had a problem. I run 5 websites only my latest site is VBulletin and I have made a reasonable amount of money from Adsense in the past so to say I am unhappy at losing the \$300 march payment is an understatement. I have appealed against the decision but Google have said they have checked my account and the decision will stand. Not only have they blocked my Adsense account but they have stopped Google Bots crawling my pages, or at least I havn't seen any since this has happened. I'm just wondering if anybody else has had the same issues? I've now signed up with Adbright, but can't help but think this is somehow related to VBulletin Adsense integration."
- Post #2 by Digicom (New Member):** Posted on Sat 4th Apr '09, 9:31pm. Content: "This also happened to me, i had been with adsense since 2005 and in febuary this year i download Adsence integrated in vBulletin,then when i was due to be paid in march i was suddenly banned from adsense,i then appealed but was told
Quote:
However, after thoroughly reviewing your account data and taking your feedback into consideration, we have re-confirmed we are unable to reinstate your account." Response: "Since this happened Google Bots have also stopped crawling my site,it seems strange that my problem is identical to the problem Davros has and only happened after downloading Adsence integrated in vBulletin"
- Post #3 by Nick (Senior Member):** Posted on Sat 4th Apr '09, 9:33pm. Content: "Join Date: Feb 2008
Location: Tampa, FL
Age: 29
Posts: 3,192

At the bottom of the page, there is a yellow banner with the text "Skripte sind momentan verboten | <SCRIPT>: 36 | <OBJECT>: 0" and a "Einstellungen..." button.

User Content Detection (2)

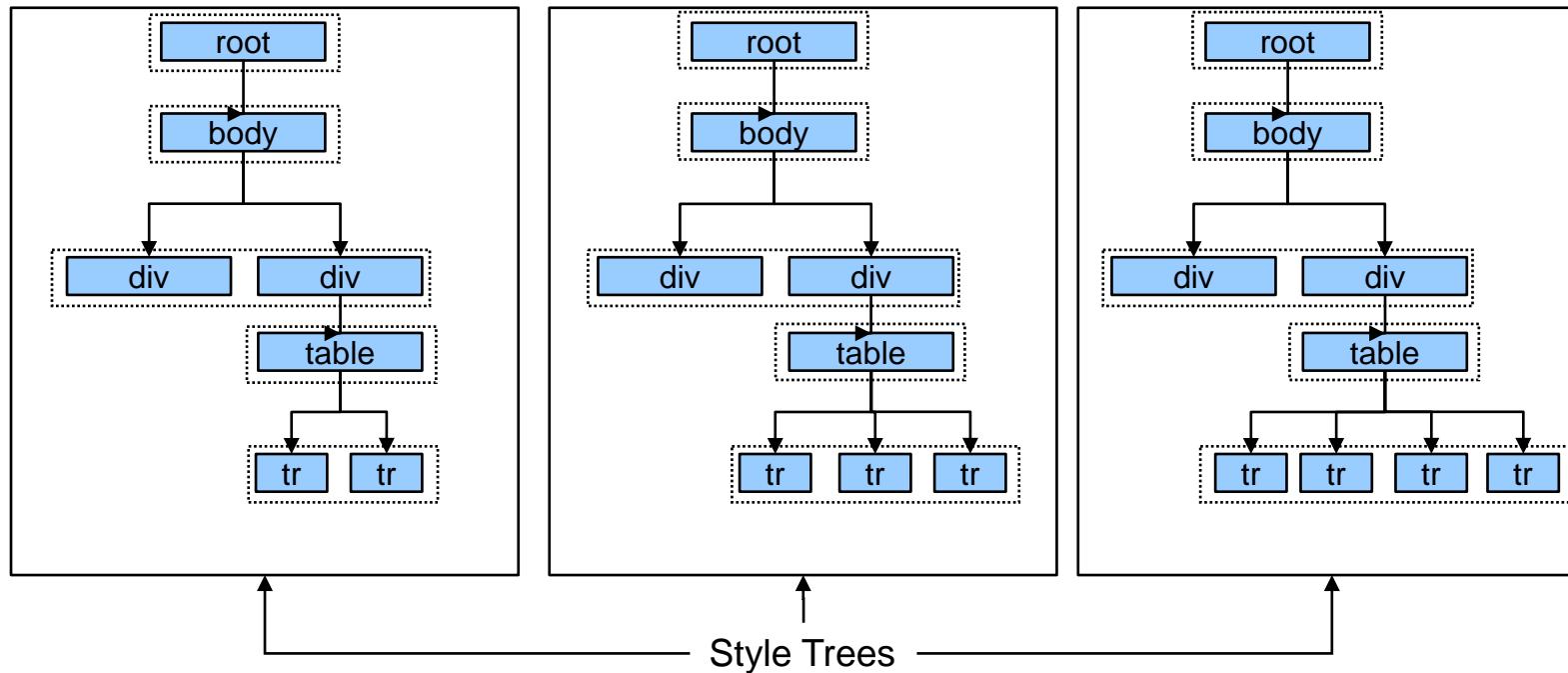
Main Content Detection

Post Segmentation

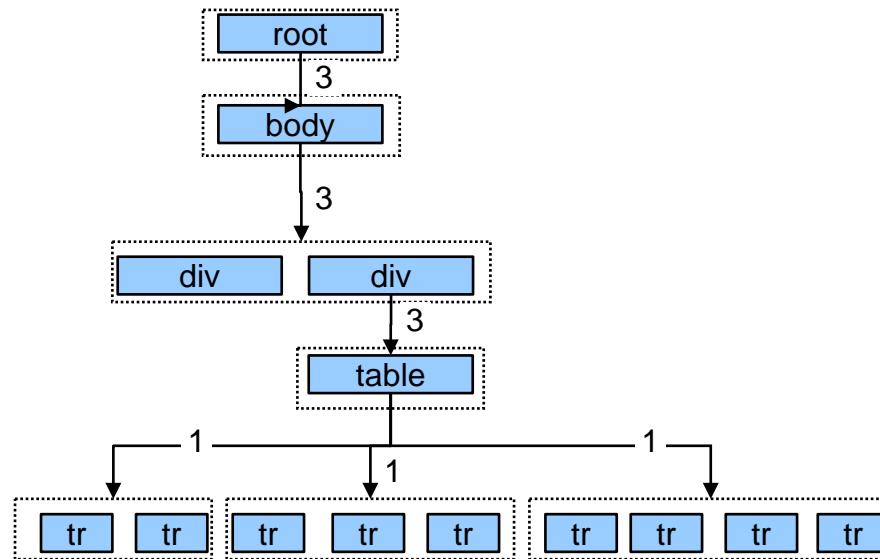
Main Content Detection - SST



Template based Systems



Main Content Detection – SST (1)



Node importance:

- number of presentation styles
- Number of content diversity
- Based on Shannon's Entropy

Composite Importance

- Propagating child importance to its parent nodes

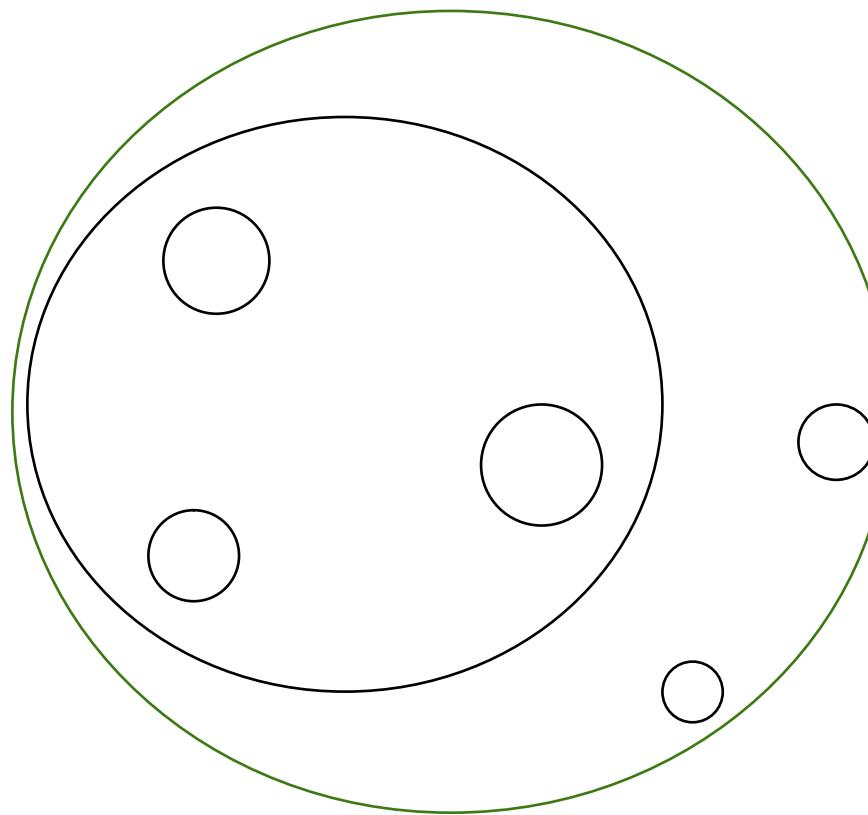
→ Noise detection by searching nodes with low Composite Importance

→ Main Content detection by searching nodes with high Composite Importance

Main Content Detection – Content Detection

Main Assumption:

Node with Main Content Section will get the **highest importance value**.



Body node

Discussion node

Post node

Wrong node

Node comparison
over multiple pages

/root/body/div[@class="content"][contains(@id,"thread")]/

Main Content Detection – Evaluation

Evaluation data:

- 51 real internet fora
- Based on 14 different fora systems
- Different template structures (not only color)
- Not used except for evaluation

Evaluation results:

- perfect: 82.4%
- Correct: 100%

For 17.6% (9 fora) the extracted XPath expression could be more specific.

User Content Detection (3)

Main Content Detection

Post Segmentation

Post Segmentation – Related Work



Online-Communities im Web 2.0: So funktionieren sie und Marco Ripanti (**Broschiert** - 1. Juni 2008)
Neu kaufen: EUR 34,90 28 Angebote ab EUR 28,
Lieferung bis **Mittwoch, 26. August**: Bestellen Sie inner
Kostenlose Lieferung möglich.
★★★★★ (7)
[Bücher: Alle 27.123 Artikel ansehen](#)



Community Marketing Management. Wie man soziale Netzwerke für den eigenen Betrieb nutzt von Frank Mühlenbeck und Klemens Skibicki (**Broschiert** - 1. Juli 2008)
Neu kaufen: EUR 29,90 53 Angebote ab EUR 22,
Lieferung bis **Mittwoch, 26. August**: Bestellen Sie inner
Kostenlose Lieferung möglich.
★★★★☆ (16)
[Auszug – Seite 10:](#) "... gerade die Schwester-**Community**-hängeschildern schießen jeden Tag neue **Community**-Ko...
[Bücher: Alle 27.123 Artikel ansehen](#)



Web 2.0 – Geld verdienen mit Communities von Thomas H. Nalepa (**Broschiert** - 1. Februar 2009)
Neu kaufen: EUR 6,80 59 Angebote ab EUR 2,36
Lieferung bis **Mittwoch, 26. August**: Bestellen Sie inner
Kostenlose Lieferung möglich.
★★★★☆ (4)
[Bücher: Alle 27.123 Artikel ansehen](#)



Community Building on the Web: Secret Strategies for Success Addison-Wesley Longman, Amsterdam (**Taschenbuch** - 1. Januar 2007)
4 Angebote ab EUR 36,17
★★★★★ (12)
[Englische Bücher: Alle 488.948 Artikel ansehen](#)

B. Liu et al:

- Data regions are presented in continuous regions with similar tags
 - Data regions can be found in one subtree
- Data list by searching „identical“ subtrees
- Post-Order traversing for nested structures

Detecting „identical“ subtrees in community systems very difficult!

Post Segmentation - Observations

Analyzing

- 3,500 posts
- 13 different fora
- 8 different fora systems

All Postings

- 320 characters
- 4.3 line breaks

No line breaks

- 25% of all posts
- 94 characters

Observations

1. User comments mainly consist of textual data
2. Complete comment in one subtree (Liu), splitted by further elements
3. No similarity between user comments except base structure
4. Nested structures are possible (e.g. Drupal)

Post Segmentation – Algorithm

Post Candidate Search

Wrapper Generation

Post Segmentation – Algorithm (1)

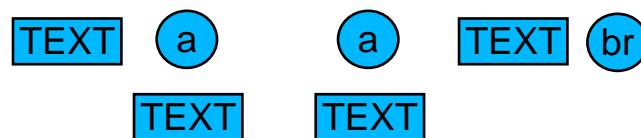
Post Candidate Search

Wrapper Generation

Merge inline elements

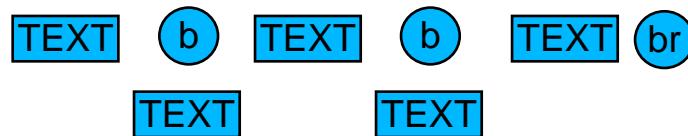
Ich habe die Suche bemüht und bin dabei auf zwei Threads gestoßen, die aber nicht genau mein Anliegen behandeln.

Mir geht's darum, die Elemente <blockquote>, <q> und <cite> richtig zu verwenden (mehr gibt's doch nicht für Zitate/Zitationen, oder?).



Merge inline elements
& p, blockquote, pre

→ TEXT



Post Segmentation – Algorithm (2)

Post Candidate Search

Merge inline elements

Text node identification

3 rules:

- > 150 characters
- > 50 characters & new lines
- Not beginning with „_____“

Wrapper Generation

The screenshot shows a forum post from the user 'PHP-Freak' (Level 8, Benutzer, neuer user, Thread-Erststeller) posted on 18.08.2009 at 08:44. The post content is: "Hallo Leute ich hab mal wieder ein kleines Problem ich will MSN in meine Webseite einbinden. Am liebsten würde ich das über PHP machen glaube aber das geht nicht aber ich weiss das es über iframes geht doch leider kenn ich mich nicht wirklich damit aus. Kann mir jemand weiterhelfen? Hier Habe ich ma ein Beispiel die haben es geschafft und so will ich es auch haben. Bsp: Großhandel B2B für Computerspiele Videospiele Konsolen Sammelkarten Großhandler für alle Fälle geht auf den Punkt kontakt dann wisst ihr was ich meine und will. Bin für jede antwort dankbar." Below the post, a reply from 'xm22' (Level 2, erfahrener Benutzer, XHTMLforum-Mitglied) is shown, dated 18.08.2009 at 23:05, with the text: "Die haben es per Iframe ...Meine Meinung 😊". A red box highlights the first part of the post by 'PHP-Freak' with the following warning text:

Warning:

- Not necessarily complete!
- Not necessarily correct!

The entire highlighted area is enclosed in a red border.

Post Segmentation – Algorithm (3)

Post Candidate Search

Merge inline elements

Text node identification

3 rules:

- > 150 characters
- > 50 characters & new lines
- Not beginning with „____“

Wrapper Generation

Ich bin sicher nicht auf dem Niveau, um das alles wirklich zu verstehen, auch, wenn ich schon einige Erfahrungen habe.

Dennoch erschließt sich mir der Sinn des Ganzen nicht so recht. Was soll dieses Standardmodul für Vorteile haben?

HTML Code:

```
<div class="mod">
  <div class="inner">
    <div class="hd">Block Head</div>
    <div class="bd">Block Body</div>
    <div class="ft">Block Foot</div>
  </div>
</div>
```

div

Post Segmentation – Algorithm (4)

Post Candidate Search

Merge inline elements

Text node identification

Text node cleaning

Wrapper Generation

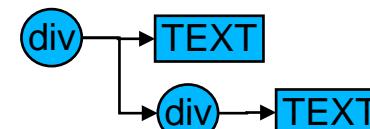
Ich bin sicher nicht auf dem Niveau, um das alles wirklich zu verstehen, auch, wenn ich schon einige Erfahrungen habe.

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  </div>
</div>
```

div



Complete comment in one subtree

Post Segmentation – Algorithm (5)

Post Candidate Search

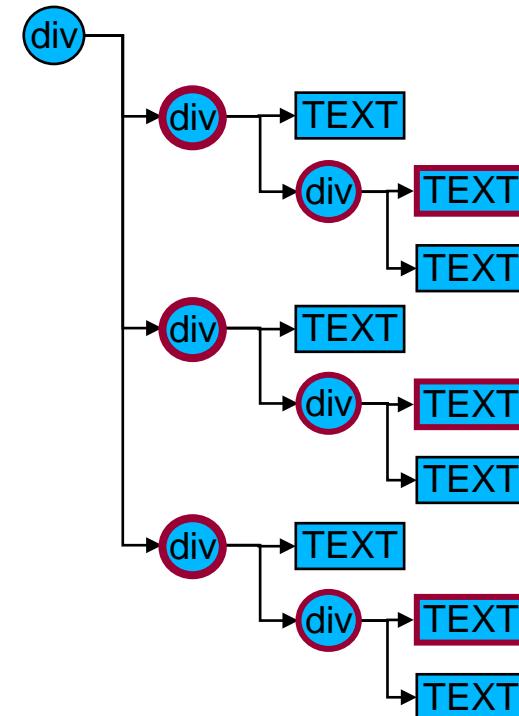
Merge inline elements

Text node identification

Text node cleaning

Node generalization

Wrapper Generation

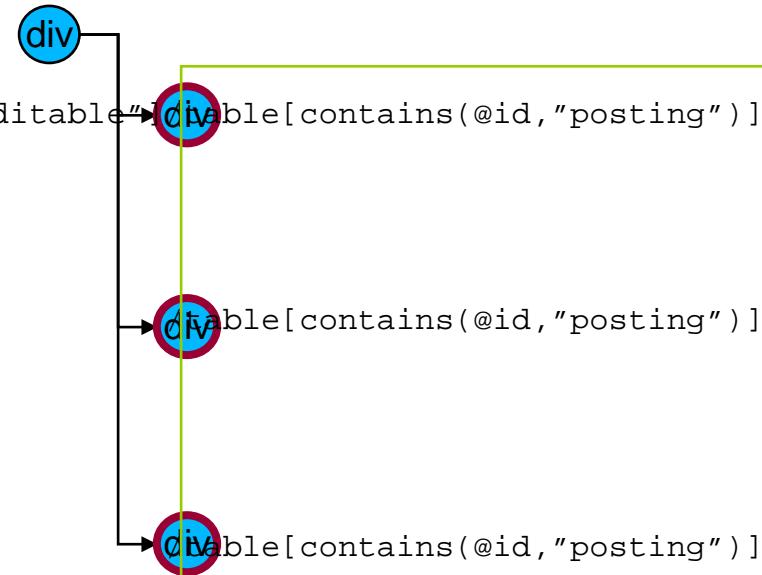


Post Segmentation – Algorithm (6)

Post Candidate Search

```
/div[class="entities"]/div[class="editable"]  
/div[class="entities"]/div  
/div[class="entities"]/div
```

Wrapper Generation



Post Segmentation – Evaluation

Evaluation data:

Same data as for Main Content
Detection

Main Content already selected (all
fora used!)

Evaluation results:

- perfect: 64%
- Correct: 90%

system	correct	perfect
Burning Board	100,0%	66,7%
drupal	83,3%	0,0%
IPB	75,0%	50,0%
myBB	66,7%	66,7%
phpBB	100,0%	57,1%
SMF	100,0%	33,3%
Unclassified NewsBoard	100,0%	100,0%
Vanilla	100,0%	100,0%
vBulletin	92,3%	84,6%
miscellaneous	60,0%	60,0%